

Membership is subject to, and your use of our site constitutes agreement of, our Terms of Service.

Payment: Hello Resident Terms are payment in full prior to the first day of the service month. Subscription accounts include unlimited use of the template library for a flat monthly fee. Fees are based on the number of units in your community, not how often you use the website so you can market your asset as much as possible. By subscribing to an unlimited account you agree to pay a monthly fee based on the number of units in your community. Hello Resident is not liable for your failure to make payments even if you have not received an invoice. Invoices are delivered by email and it's the member responsibility to update changes your account information by contacting us if you fail to receive an email invoice 30 days prior to the service period. Accounts are recurring and payment is expected at the same rate due on the first day of the month, or prior to the service period. We reserve the right to seek recovery of any monies remaining unpaid sixty days from the date of invoice via collection Agencies and/or through the Small Claims Court. In such circumstances, you shall be liable for any and all additional administrative and/or court costs. Returned checks will incur a \$30 charge to cover banking fees and administrative costs. In an instance of multiple Returned Checks, we reserve the right to terminate the arrangement and, if agreed to, we shall insist on future cash transactions only. Membership agreements entered into will cease with immediate effect until such time as any and all outstanding monies are recovered in full.

Cancellation Policy: Although there is no better, less expensive way to market your asset, we occasionally get cancellations. Cancellations require a 30-day written notice. Members are not under a written contract with Hello Resident however membership is subject to, and your use of our site constitutes agreement of, our Cancellation Policy: Each document has a tiny notice in the bottom left margin that you've probably hardly even noticed. However, this little statement is important because it covers reproduction of any content (including downloaded PDF, JPG, HTML and URL files) from our website under U.S. copyright laws. In a nutshell, this means materials created on this website may be reproduced and distributed only by members with an active subscription account. If an account is canceled or deactivated for any reason, you lose all rights to use any material from our website IN ANY WAY. In other words, don't copy or print collateral previously downloaded from the website, or you'll be in violation of U.S. copyright laws... and nobody wants that to happen. Also, documents from our website may not be customized, changed, or in any way altered EXCEPT through the use of our website. If a subscription period begins prior to cancellation, the invoice for that period will be due in full and the account will be active until the end of the subscription period, as long as the account is in good standing. Once an account is deactivated, all documents in that account's Document Library are subject to deletion. Additionally, the serving of content through HTML calls is suspended for all inactive accounts. So any Craigslist ads or other uses of HTML, document links, or JPG images will cease to be functional once your account has been deactivated.

Termination of Agreements and Refunds Policy: No refunds shall be offered. In a circumstance where monies have been paid to us which constitute payment in respect of the provision of unused services, access to the member library will be extended at a prorated amount that equals the amount paid.

Availability: The Company does not warrant that the service from this site will be uninterrupted, timely or error free, although it is provided to the best ability. By using this service you thereby indemnify this Company, its employees, agents and affiliates against any loss or damage, in whatever manner, howsoever caused.

Copyright Notice: Copyright and other relevant intellectual property rights exists on all text relating to the Company's services and the full content of this website. This Company's logo is a registered trademark of this Company in the United States of America and other countries. All designs, themes and educational tools remain the intellectual property of Hello Resident and once paid in full you will receive a non-exclusive, revocable, license to use the proprietary work as long as you are under an active subscription account.

Waiver: Failure of either Party to insist upon strict performance of any provision of this or any Agreement or the failure of either Party to exercise any right or remedy to which it, he or they are entitled hereunder shall not constitute a waiver thereof and shall not cause a diminution of the obligations under this or any Agreement. No waiver of any of the provisions of this or any Agreement shall be effective unless it is expressly stated to be such and signed by both Parties.

General: The laws of Washington State and the United States of America govern these terms and conditions. By accessing this website [and using our services/buying our products] you consent to these terms and conditions and to the exclusive jurisdiction of the Washington State courts in all disputes arising out of such access. If any of these terms are deemed invalid or unenforceable for any reason (including, but not limited to the exclusions and limitations set out above), then the invalid or unenforceable provision will be severed from these terms and the remaining terms will continue to apply. Failure of the Company to enforce any of the provisions set out in these Terms and Conditions and any Agreement, or failure to exercise any option to terminate, shall not be construed as waiver of such provisions and shall not affect the validity of these Terms and Conditions or of any Agreement or any part thereof, or the right thereafter to enforce each and every provision. These Terms and Conditions shall not be amended, modified, varied or supplemented except in writing and signed by duly authorised representatives of the Company.

Notification of Changes: The Company reserves the right to change these conditions as it sees fit and your continued use of the site will signify your acceptance of any adjustment to these terms. If there are any changes to our privacy policy, we will announce that these changes have been made on our home page and on other key pages on our site. If there are any changes in how we use our site customers' Personally Identifiable Information, notification by e-mail or postal mail will be made to those affected by this change. Any changes to our privacy policy will be posted on our web site 30 days prior to these changes taking place. You are therefore advised to re-read this statement on a regular basis.

These terms and conditions form part of the Agreement between the Client and ourselves. Your accessing of this website and/or undertaking of a booking or Agreement indicates your understanding, agreement to and acceptance, of the Disclaimer Notice and the full Terms and Conditions contained herein. Your statutory Consumer Rights are unaffected. We are committed to protecting your privacy. Only authorized employees within the company on a need to know basis use any information collected from individual customers. Client records are confidential.